

Carlos Perez

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Hard-working professional with many years of experience and a proven track record in customer satisfaction, management, and interpersonal skills. Aiming to leverage my skills to successfully fill your job opening.

EXPERIENCE

SALT FACTORY & LITTLE ALLEY, Roswell, GA

Server & Manager | Apr 2017 - Present

- Investigate and resolve complaints regarding food quality, or service.
- Schedule staff hours and assign duties.
- Plan menus based on anticipated number of guests, popularity, and costs.

PRICCI , Atlanta, GA

Server & Key Holder | Jan 2019 - Jan 2020

- Roll silverware, set up stations and dining areas to prepare for the next shift.
- Inform customers of daily specials.
- Bring wine selections to tables, and pour the wines for customers.

SERVICEMASTER BY CODY, Roswell, GA

Project Manager & Estimator | Feb 2015 - May 2017

- Use Xactimate to estimate insurance losses.
- Prepare and submit budget estimates and progress reports.
- Take actions to deal with the results of delays, bad weather, or emergencies at construction site.

LUCIANO'S RISTORANTE, Duluth, GA

Server & Keyholder | Jul 2012 - Feb 2015

- Check with guests to ensure that they are enjoying their meals and take action to correct any problems.
- Present menus to guests and answer questions about menu items, making recommendations upon request.
- Explain how various menu items are prepared, describing ingredients and cooking methods.

EMERGENCY SERVICES 24, Atlanta, GA

Project Manager & Estimator | Apr 2010 - Jun 2012

- Use Xactimate to estimate insurance losses.
- Schedule the project in logical steps and budget time required to meet deadlines.
- Select and oversee subcontractors to complete specific pieces of the project.

TOTAL CLAIMS, Miami, FL

Public Insurance Adjuster & Sales | Aug 2006 - Feb 2010

- Sell public adjusting services to the public.
- Maintain claim files such as records of settled claims and an inventory of claims requiring detailed analysis.
- Investigate, evaluate and settle claims.

EDUCATION

UNIVERSITY OF MIAMI

Miami

Print Journalism (Jul 2001)