

## Product Update | January 2023

# **New Year, New Features!**

Dear Customers.

As we begin a new year, let's take a quick look back at all the exciting new developments for OpsVeda's product in the past year.

Your data has always been the star of the show at OpsVeda, and 2022 was a truly thrilling endeavor. Our team has been hard at work making it possible to analyze a variety of new types of data from your business operations and bring it to life through new storyboards.

Brand new integrations. Dynamic simulations. Making sense of data from disparate sources. Forecasts of the future. All of this and more to give you an increasingly clearer and more comprehensive and actionable view of your business operations so that you can make decisions that will drive profitability.

Not so long ago, you may have looked at your data and saw a murky night sky With OpsVeda's beautiful data visualizations, we help you peer into the galaxies.

The OpsVeda Tean



# **New Solutions**

# It's official: Shopify, Oracle Netsuite, Infor M3, and Recharge integrations are here

OpsVeda offers new integrations with <u>Shopify</u>, <u>Netsuite</u> and <u>Infor M3</u> that give you end-toend visibility into fulfillment, inventory, forecasting, and sales trends. Leverage the data to devise new <u>marketing</u> and revenue strategies. We're also helping you prevent revenue loss---before it happens.

#### Get insight into...

- Fulfillments delays
- Product, revenue, and historical sales trends
- · Incoming orders vs. actual inventory available

Our new integration with <u>Recharge</u> helps you make better decisions about product sales strategy and managing customer expectations. Visualize your data for:

- Top subscribed products
- Subscriptions
- Cancellation causes
- Payment errors

## **Demand Forecasts, Simulated**

Using this new tool, your team can now instantly create a <u>simulation</u> of the demand forecast and then turn it into a storyboard. Vary the parameters to see how demand might change and use it to set realistic targets.



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Optimization allows you to see your real lead times based on historical data and understand why they might be different from your standard lead times. This new feature can even suggest an update to your standard lead times.

## Let's talk about Physical Inventory

Which of your SKUs/BINs should be counted first? Our new physical inventory feature identifies issues in SKUs/BIN/transactions/dates and makes suggestions about what should be counted based on the analysis. Get ready for a more efficient warehouse team and better inventory accuracy. Greater inventory accuracy translates into greater fill rates and higher revenue.

## **Buyer/Supplier Collaboration just got easier**

Buyers and suppliers can now communicate seamlessly with our new Supplier Collaboration tool. Coordinate delivery dates, PO acknowledgements, ASNs, packing slips and more without sending countless emails back and forth.

#### What's the current ATS/ATP?

OpsVeda's new API for ATS/ATP has arrived, giving customers continuous ATS/ATP visibility. Integrate it with e-commerce platforms or combine it with a data visualization tool to get a better picture of what's available now and in the future. Your sales reps can then let your customers know what's possible.

## **Introducing Warehouse Ops E2E**

Warehouse Ops E2E helps warehouse operations and fulfillment teams with:

- Volume Projection
- Capacity Planning
- OTD
- Cycle Count
- Rework Management
- Cartonization
- Palletization
- Labor Tracking
- Productivity monitoring

#### What's the real lead time?

Do your standard lead times reflect what's actually happening on the ground? Lead Time Optimization allows you to see your real lead times based on historical data and understand why they might be different from your standard lead times. This new feature can even suggest an update to your standard lead times.

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# **Platform Improvements**

#### **Storyboarding from The PAMS Builder**

Your PAMS Builder aggregates data from key metrics and now enables you to create a JUNI storyboard for KPIs and trends of key supply chain metrics, including profit or sales margins, inventory cost, and supplier performance. Configure the charts on the fly and get insights in seconds.

#### **Extending JUNI's Capabilities**

Instantly create JUNI storyboards using any custom data set, not just the ones in our data model. Combine data on weather, container location or other trends in the market along with your own supply chain data.

#### The Good Stuff—Logistics Optimization

Improvements in logistics optimization allow customers to schedule, prioritize and transload containers, and get their real-time ETA, among other capabilities.

#### **Continuous Demand, Supply, Inventory & Logistics matching**

Supply-demand matching is now more flexible and continuous. Configure the system to include and exclude different demand, supply, and inventory parameters. From container prioritization to SLA considerations and more, your team can customize the match according to your specific needs. View real-time ETAs and gain even more powerful visibility into your supply chain.

## **Extras!**

## With OpsVeda 9.0, you can now:

- Select a subset of the exceptions you track as higher priority events in JUNI.
- Customize your storyboards with different fonts and styles.
- Send your storyboards to your email inbox as Excel, PDF, or .gif attachments.

## **Get It Faster!**

**We've been amping up.** OpsVeda 9.0 can now turn your data into beautiful visualizations faster than ever before to help you gain insights in real-time.

# In Case You Missed It...

**Check out our reading list from 2022.** We are thought leaders in operational analytics. Dive into the following blog posts to advance your knowledge.

- The Critical Opportunity in the First and Last Mile of Operational Analytics
- Own Your Operations!
- Owning Operations When God Plays Dice



# **Results**

This email campaign provided a product update describing new features to the OpsVeda platform. It had a **21% open rate** and was opened **31 times** by a prospective client, Husqvarna (one of the top 50 companies in Europe) near the decision stage of the sales pipeline. After OpsVeda's CEO and Head of Sales saw the engagement metrics from Husqvarna's team, they immediately traveled to meet with the prospect and closed a major deal.