



NOW BOARDING:

MBALI-ENTLE MBEWANA

FINAL DESTINATION:

YOUR NEXT FAVORITE HIRE





Meet Mbali

Hospitality Specialist

Crafting unforgettable guest experiences.

Chaos Coordinator

Thriving under pressure, always with humor intact.

Sales Strategist

Driving revenue with a personal touch.

Mbali in 45 Seconds (Don't Blink)



Gauteng/Cape Town-based

Passport always packed 🧳



Fluent in...

English, isiXhosa, Afrikaans & fluent Side-Eye 👁️



Go-to Coffee Order: Mocha

Tall, sweet, slightly dramatic - just like me ☕



Hogwarts House

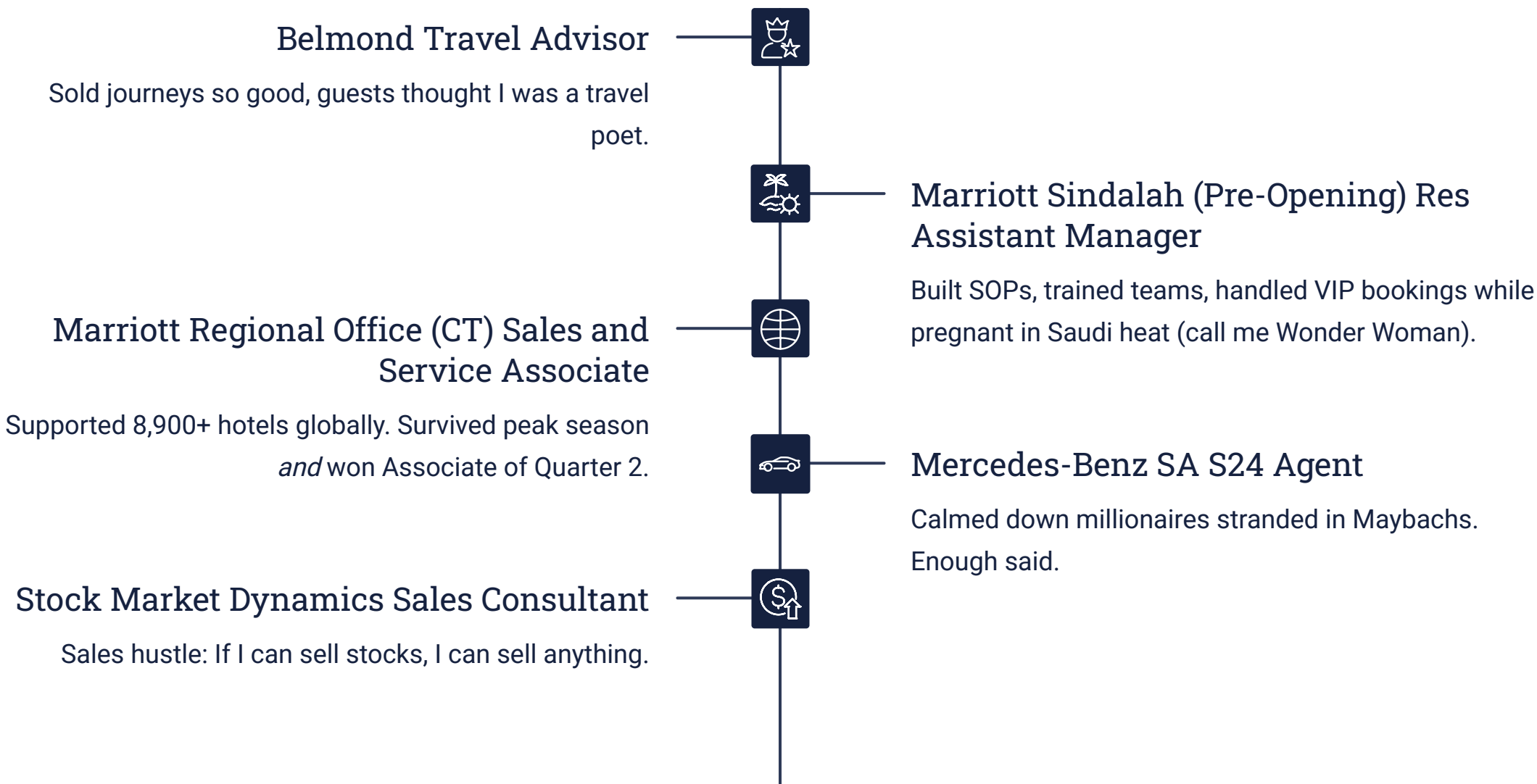
Ravenclaw (with Slytherin follow-through 🦩)



Secret Power

Turning “angry guest” → “loyal guest” in one phone call

Career Plot Twists (The Highlights Reel)



True Confessions

“

Multitasking Master

Secured jobs while wiping off baby spit-up pre-interview.

”

“

Emotional Support

Shrek = my emotional support movie 🎃❤️

”

“

Tears of Joy (or Drama)

Cry at worship *and* Bridgerton. Balance 😭

”

“

Email Etiquette

Judge email sign-offs (“Warmest regards” = you’re not okay).

”

“

Love Language

My Teams GIFs = my love language.

”

Luxury. Laughter. Logistics.



Crisis Handler

From bookings to breakdowns, I manage meltdowns with ease.



Calm Under Pressure

Always composed, especially with a strategic snack break.



Guest-First & Business-Minded

Balancing exceptional service with strategic business goals.



Humor + Empathy

My secret sauce for connecting and solving problems.

Faith. Family. Fire.



Faith

Jesus = CEO. I just handle logistics.



Family

My son Levi = CFO (Chief Feeling Officer).



Fire

I don't do halfway. I show up. Always.

Why Me?

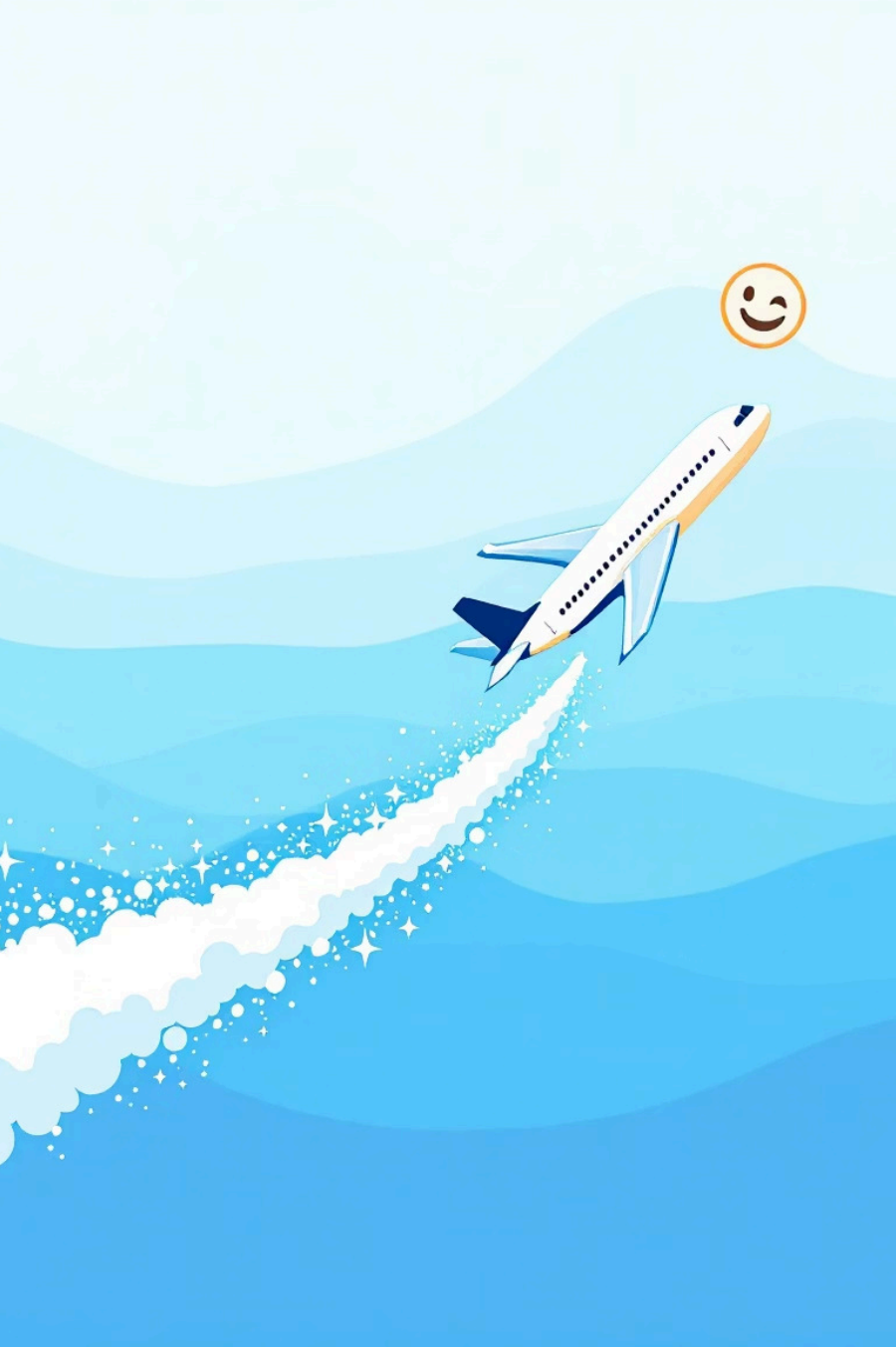
Because luxury isn't chandeliers and champagne - it's how you make someone feel when things go right *and* when they don't.

✨ I'm the person who can:

- Turn a near-disaster into a seamless guest story.
- Balance sales targets with genuine empathy.
- Keep calm under pressure — and keep the humor flowing.

I don't just deliver service. I deliver solutions, smiles, and stories guests remember.





Final Boarding Call: Let's Make Magic (and Memes)



I thrive under pressure.



I build loyalty out of complaints.



I'll absolutely drop a Shrek reference in the breakroom.