

SH Studio Rentals – Terms & Conditions

1. Agreement Overview

These Terms and Conditions constitute a binding agreement between SH Studio Rentals (the 'Business') and the Client for the rental of studio equipment. Confirmation of payment indicates acceptance of these terms.

2. Booking Confirmation & Payments

All bookings must be confirmed via email or WhatsApp. Payment through bank transfer or Stripe is required before equipment is released. A 75% non-refundable deposit and a refundable security deposit are mandatory to secure bookings.

3. Booking Duration & Late Returns

Hourly rentals have a minimum duration of 2 hours. A 1-hour complimentary period is provided for equipment return and organization. Any delay beyond this time incurs a £15 hourly late fee until the items are returned in full.

4. Refunds & Cancellations

Clients who cancel bookings at least 48 hours before the agreed rental date are entitled to a full refund. Cancellations made within 24 hours result in a 40% retention and 35% refund, in addition to a full refund of the security deposit.

5. Damage, Loss & Responsibility

Clients are responsible for any loss, theft, or damage of rented items while in their care. The security deposit may be used to cover such costs. SH Studio Rentals reserves the right to pursue additional compensation through lawful means if damages exceed the deposit value.

6. Liability

SH Studio Rentals accepts no responsibility for injury, loss, or damage resulting from the use or misuse of any rented equipment. Clients assume full responsibility for ensuring equipment safety during use.

7. Governing Law

This agreement is governed by and construed in accordance with the laws of England and Wales. Any disputes arising under these terms will be subject to the jurisdiction of UK courts.

8. Data Protection & Confidentiality

All client data is collected and processed in compliance with the UK GDPR and Data Protection Act 2018. Personal information will be securely stored and used solely for business communication and transaction purposes.